

Indice

Prima parte. Work Environment

1	Open Company	3
2	Digital Transformation	10
3	Four Generations at Work	19
4	Broken Work	29
5	New Ways of Working	38
6	Change!	52

Seconda parte. Company Culture

7	Trust & Transparency	65
8	Beta-Mode	74
9	Purpose & Values	83
10	Engagement	91
11	Empowerment	100
12	Wellbeing	108

13	Organizational Design	116
14	Learning Organization	126
15	Community	139
16	Employee Experience = Customer Experience	150

Terza parte. Leadership Model

17	T-Shaped	161
18	Self Management	169
19	Creativity	179
20	Intrapreneurship	189
21	Growth Mindset	196
22	Manager as an Unlocker	207

Quarta parte. Conclusioni

23	HR as a Changer	219
24	The ROI of a Human-Centered Organization: Happiness Works	226

	Bibliografia	231
--	--------------	-----

	Grazie!	237
--	---------	-----

	Contributori	239
--	--------------	-----